

Limited Warranty

We warrant that if **The SR-3 Call Processor**, manufactured by Multi-Link, Inc. and purchased by you, proves to be defective in material or workmanship, we will provide without charge, for a period of 1 year (USA ONLY), the labor and parts necessary to remedy any such defect. Warranty commences on the date of purchase by the original retail consumer. The duration of any implied warranty of merchantability, fitness for a particular purpose, or otherwise, on this product shall be limited to the duration of the applicable express warranty set forth above. In no event shall we be liable for any loss, inconvenience or damage whether direct, incidental, consequential or otherwise resulting from breach of any express or implied warranty, of merchantability, fitness for a particular purpose, or otherwise with respect to this product, except as set forth herein. Some states do not allow limitations on how long implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. **To obtain service under this warranty, you must first request an RMA number from our Technical Support Department by calling 800-535-4651 or 859-885-6363.** The AC power supply used with this product is covered under this warranty. This warranty does not cover damage which results from accident, misuse, abuse, improper line voltage, lightning strike, fire, flood, or damage resulting from unauthorized repairs or alterations performed by an unauthorized service center. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

FCC Registration

This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company. The REN is used to determine the number of devices you may connect to the telephone line and still have all those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area. If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice is not practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with **The SR-3**, please contact your retailer or Multi-Link, Inc., for information on obtaining service and repairs. The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning. This equipment may not be used on coin service provided by the telephone company, and is not intended for use with party line service. This equipment is intended for use only on loop start service, and will not operate on a ground start central office line.



The SR-3

Selective Ring Call Router

User Manual

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The **SR-3** call processor is a *passive* line-sharing device that routes incoming phone (POTS) calls based on the “selective ring” service from the local telephone company.

A Word About the “Selective Ring Service”

Your local telephone company provides an inexpensive “Selective Ring” service which assigns up to three different phone numbers on the same line. The service goes by different names depending on the telephone company, but all work in the same manner. The numbers ring through a single line coming into the business or residence and each number can be distinguished by the pattern of the ring. These ring patterns are made up of various combinations of ring bursts. Examples of the different ring patterns would be:

Original Number- 1 Regular Ring

Second Number- 2 Short Rings

Third Number- 3 Rings (Shorts and Longs)

How The SR Call Processor Works

The SR Call Processor counts the number of bursts in the ring pattern of the telephone number called. It then directs the call to one of the numbered device ports at the rear of the unit. The device ports are output jacks that connect your phone devices to the SR Call Processor. When you have attached the phone devices you wish to use, the SR Call Processor routes each different ring pattern (i.e. telephone number) to a specific phone device without ringing other phones on the same line.

Multi-Link’s “Smartware™” technology eliminates any user programming by automatically learning the ring cadence. Operation is totally automatic. Outbound calls are processed in the normal fashion.

FEATURES

Exclusion Feature - The SR –3 has an exclusion feature which allows you to control line accessibility between your phone devices. This feature can be activated by the switch labeled “**Barge-In**”.

1) “**Barge-In**” Protection **On** - This setting enables you to protect phone conversations and data transmissions from interruption by other phone devices installed on the SR-3. When extensions are picked up, a busy signal will be heard. *Default setting is “ON”.*

2) **Barge-In Protection Off** - This setting allows you to answer any incoming call from any extension in the home or business. In addition, you can conference any call from any extension.

2/3 Mode Select Switch - This switch allows you to configure your SR3 to operate with either 2 or 3 numbers. In the “2” position, calls will ring through to Device 2 in the shortest possible time. If you have 3 numbers, the switch must be set in the “3” position. *Default setting is “3”.*

Important! Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaner or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash-bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The product may fall causing serious damage to the product.
6. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated from only the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind on this product.
11. To reduce risk of electric shock, do not disassemble this product, but take it to a qualified serviceman when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to service personnel under the following conditions:
 - A) When the power supply cord or plug is damaged or frayed.
 - B) If liquid has been spilled into the product.
 - C) If the product has been exposed to rain or water.
 - D) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustments of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - E) If the product has been dropped or the cabinet has been damaged.
 - F) If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.

Installation Instructions

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specially designed for wet locations.
3. Never touch non-insulated telephone wire or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.